GARDAWORLD
Careers

Service Delivery Manager

Reference	1280350000
Work locations	Halifax (Nova Scotia, Canada)
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The position

Are you ready to lead, innovate and raise? Are you taking advantage of the challenges at the front and have a talent to inspire the teams? If so, GardaWorld is looking for a knowledgeable service manager to direct our ship to new horizons.

As a Service Delivery Manager (SDM), you will lead our business effectiveness, lead strategic initiatives and ensure seamless day-to-day functions. From optimizing processes to promoting a culture of innovation, you will play a central role in our ongoing success.

Job Responsibilities

- Conduct and manage day-to-day operations to achieve productivity objectives and quality standards.
- Develop and implement simplified processes to increase efficiency.
- Collaborate with inter-functional teams to synchronize efforts and optimize resource allocation.
- Monitor performance measures, analyze data and implement improvements to improve operational effectiveness.
- Promote a culture of teamwork, accountability and continuous improvement among team members.
- Resolving operational challenges quickly and effectively, ensuring minimal disruption of operations.

Required qualifications

- Post-secondary education or equivalent work experience.
- A minimum of 1 to 3 years of direct management experience.
- Strong leadership skills with a track record of building high-performing teams.
- Exceptional analytical and problem-solving capabilities.
- Excellent communication and interpersonal skills.
- A strategic mindset with the ability to drive results in a dynamic environment.

Employment Details

Employment Type: Permanent

Location: Stanfield International Airport Halifax (YHZ)

If you're ready to roll your sleeves and dive into an exciting opportunity, we want to hear from you! Apply now and build something incredible together!

Accommodation is available upon request to support your participation in all stages of the recruitment process.

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