GARDAWORLD
Careers

Security Supervisor

Reference	1442656500
Work locations	Fredericton (New Brunswick, Canada)
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The role of a Supervisor Security Guard

Success in this supervisory role depends on your ability to earn trust, help people work together and bring a team around shared goals.

Lead security guards from all shifts in a fast-moving setting. You'll coordinate security operations and make sure the team serves clients well.

Pay and benefits

- Hourly wage of $30
- We invest in you by covering the cost of continuing training through the GardaWorld Academy
- Permanent positions: Monday to Friday
- Career opportunities at GardaWorld
- Uniforms provided free of charge

Duties and responsibilities · Supervisor Security Guard

- Direct, supervise and support security guards on site, ensuring compliance with company policies and client requirements.
- Manage staff schedules, attendance, shift coverage and daily security operations.
- Ensure that security personnel adhere to site-specific procedures, security protocols and updated instructions.
- Supervise access control, including the issuance and management of access cards, keys and visitor records.
- Conduct on-site inspections and monitor staff performance to maintain safety standards and identify operational risks.
- Respond to incidents and emergencies, coordinate appropriate action and increase concerns when needed.
- Prepare and review daily activity reports, incident reports and other required documents.
- Contact clients, management and team members to resolve problems and maintain quality of service.
- Support staff training, boarding and compliance with licensing, safety and security requirements.
- Perform other related duties as assigned.

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Qualifications · Supervisor Security Guard

- Be legally authorized to work in Canada.
- Have 3 to 5 years of experience in oversight or management in the security field or related fields, including team leadership and security operations management.
- Hold a valid provincial Security Guard Licence (New Brunswick Security Guard Licence).
- Hold a valid driver's license.
- Provide proper criminal record control, vulnerable sector control and driver summary.
- Hold a valid First Aid/CPR certification or be willing to obtain one.
- Have prior experience in safety, enforcement or preferred community safety.
- Demonstrate excellent leadership, communication and interpersonal skills, with the ability to engage professionally with staff, clients, partners and stakeholders.
- Has strong administrative expertise, including incident reporting, document management, planning and compliance monitoring.
- Demonstrate strong problem-solving skills, sound judgment, exceptional attention to detail and the ability to remain calm and professional under pressure.
- Demonstrate technological competence and knowledge of safety management systems and administrative tools.
- Be physically capable and able to conduct patrols in various weather conditions, when needed.
- Experience in an office environment considered an asset.
- Be bilingual in English and French (written and spoken), considered an asset.

If you are ambitious with an entrepreneurial spirit and someone who wants to be GardaWorld's ambassador, a promising career awaits you!

Not the job for you? Make sure to check all our jobs! We also have concierges, surveillance and even occasional roles available.

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Search for reference 1442656500 on the Canadian GardaWorld careers portal.

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