GARDAWORLD
Careers

Library Security Guard

Reference	1444972700
Work locations	Winnipeg (Manitoba, Canada)
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The role of a Library Security Guard

Requisition #251045

What matters most in this role is your ability to engage easily with people and to make them feel confident in your ability to help them.

As a library security guard, you focus on customer service as you will work with people who work every shift.

Pay and benefits

- Competitive hourly salary of $19.61/h
- We will invest in you, covering the costs of continuing training through GardaWorld Academy
- Several shifts are available, with flexible scheduling.
- Opportunities to advance within GardaWorld.
- A uniform is supplied free of charge.

Positions We are looking to Fill

P1: Friday and Saturday 1000-1730

P2 : Monday 1000-1730, Tuesday to Thursday 1000-2030

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Duties and responsibilities · Library Security Guard

- Provide a visible security presence and patrol all floors during operating hours.
- Manage entry to library entrances, operate metal detection doors and accommodate visitors.
- Monitor security systems (CCTV, alarms, access control) and respond to incidents.
- Collaborate with library staff, community safety hosts and crisis workers to maintain a safe environment.
- Assist the public in obtaining information and guidance in a professional manner.
- Follow the opening/closing procedures, including the fixing of doors, elevators and rooms.
- Maintain visitor/contractor lists, records and reports of unusual events
- Respond to incidents, provide first aid and coordinate with emergency teams
- Write incident reports and communicate security concerns
- Answer questions in person or by telephone

Qualifications · Library Security Guard

- Have legal authorization to work in Canada.
- Hold a valid Manitoba security licence
- First aid certification an asset
- Exceptional customer service skills
- Basic skills in telephone and computer science
- Strong customer service and communication capacity (fluent in English).
- Skills in conflict de-escalation, trauma-friendly security, anti-racism and cultural awareness.
- Ability to remain calm and professional in emergency situations.
- Physically and mentally fit for duties.
- Professional aspects and positive attitude

GardaWorld offers a path to a long-term career for people who take initiative and want to become GardaWorld Ambassadors.

Not the job for you? Make sure to check all our jobs! We also have tactical, surveillance and even occasional roles available.

SSWINN

Search for reference 1444972700 on the Canadian GardaWorld careers portal.

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