GARDAWORLD
Careers

Charity Store Security Guard

Reference	1452050000
Work locations	Winnipeg (Manitoba, Canada)
Published	November 18, 2026

The role of a Charity Store Security Guard

Requisition: 251372

What matters most in a role like this is your ability to create meaningful connections. Tell us how your natural ability to interact with others reassures and inspires confidence.

As a security guard at the charitable store, you will focus on customer service as you will work with people of all ages, in the Environment Charitable Store. You will play a key role in preventing shoplifting, fraud, vandalism or any other crime.

We offer people opportunities for growth. 30% of our front line employees are promoted to be part of our operational teams

Pay and benefits

- Hourly wage of $18.00
- We will invest in you, covering the costs of continuing training through GardaWorld Academy
- Opportunities to advance within GardaWorld.
- A uniform is supplied free of charge.

Open Permanent positions

- Every Saturday 14:00-18:00, plus minimum 1 15:00-20:00 or 16:00-20:00 quarter during the week (must be ok with location)
- Every Saturday 13:00-18:00, plus minimum 1 15:00-20:00 or 16:00-20:00 quarter during the week (must be ok with location)
- Every Saturday 14:00-18:00, plus minimum 1 16:00-20:00 quarter during the week (must be ok with location)
- Every Saturday 14:00-18:00, plus minimum 1 14:00-18:00 or 16:00-20:00 quarter during the week (must be ok with location)
- Every Saturday 13:00-18:00, plus minimum 1 16:00-20:00 quarter during the week (must be ok with the location)
- Every Saturday 13:00-18:00, plus minimum 1 16:00-20:00 quarter during the week (must be ok with the location)
- Every Saturday 12:00-18:00, plus minimum 1 16:00-20:00 quarter during the week (must be ok with location)
- Every Saturday 14:00-18:00, and minimum 1 14:00-20:00 or 16:00-20:00 quarter during the week (must be ok with the location)

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Duties and responsibilities · Charity Store Security Guard

- Check with the store manager in service at the beginning of each shift, ensuring that you receive information about any problems that have occurred in the store prior to arrival and instructions on how best to use the post.
- Maintain polite and friendly behaviour, treat each person with courtesy and respect
- Attention to high-level flights, including alleyways containing candy, batteries, gums, electronics, and health and beauty products
- Watch the cashier area, even by patrolling the rest of the store.
- Make sure there are no customers who are intruding into the associated areas only from the store
- Be proactive in providing assistance to any client who appears confused or needs help
- Upon arrival, check in with the store manager or associate for updates on issues. Keep it brief, polite, and professional.
- Respect all employees, keeping conversations limited to work and management issues only.
- Address suspect or vagrant immediately, ask politely if they need help. If you are involved in an illegal activity, escort them and try to recover stolen items. Report to the manager and include it in the end-of-position report.
- Malware acts (e.g., parcel handling, material damage) should be reported to the manager and mentioned in your report. Use common sense with customers who open packages to inspect products and use a representative if necessary.
- Stay alert if the exit alarm goes off. Common causes include attempted flight, cashier errors or devices that trigger sensors. Treat each situation diplomatically to avoid offending innocent clients.

Qualifications · Charity Store Security Guard

Required qualifications

- Valid Manitoba Security Guard License (when needed by the province)
- Prior experience in security, retail sales or loss prevention as an asset
- First Aid/CPR certification considered an asset
- Ability to work in flexible shifts, including evenings, weekends and public holidays
- Ability to stand and walk for long periods of time during patrols

Skills

- Strong observation and situational awareness to identify suspicious behavior and theft risks
- Excellent communication and customer service skills during interaction with clients, staff and management
- Ability to remain calm and professional in difficult or conflict situations
- Strong capacity for conflict resolution and de-escalation
- Ability to write clear and accurate incident and termination reports
- High level of integrity, professionalism, and reliability
- Ability to monitor procedures and respond appropriately to alarms or incidents
- Strong attention to detail when monitoring high-risk areas and store activity

Search for reference 1452050000 on the Canadian GardaWorld careers portal.

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