GARDAWORLD
Careers

Facilitator

Reference	1452878300
Work locations	Dorval (Quebec, Canada)
Published	November 23, 2026

About GardaWorld

The airport needs you -Facilitator - Montreal Airport (YUL) in Montreal

Each positive travel experience begins with caring and dedicated people. Behind every safe and accessible trip is a team committed to supporting travellers with empathy, professionalism and care. At GardaWorld, we are currently looking for animators to support passengers in Montreal Aiport (YUL) in Montreal.

If you like to help others, thrive in dynamic environments and want to make a real difference every day, this opportunity is for you.

What GardaWorld Brings to You as a {title}

- Hourly salary of $28.84/hour
- Paid training and opportunities for continuous development
- Possibility of developing in a dynamic airport environment
- Developing valuable skills in customer service, accessibility and public interaction
- An inclusive, diverse and collaborative workplace

What Your Days Will Look Like

- Offer exceptional customer service to passengers
- Assist travellers with special needs, including mobility, hearing or visual assistance
- Guide passengers through the screening process when needed
- Clearly explain the selection procedures and available options
- Assisting passengers in obtaining personal effects, medical devices and sensitive items
- Provide communication tools adapted to visually impaired passengers
- Working closely with screening officers and airport stakeholders
- Proactively identify passengers who may require additional support
- Stay informed about accessibility initiatives, including Sunflower Lanyard

What We're Looking For

- Post-secondary education or equivalent experience
- 1 to 3 years of customer service experience
- Strong empathy, active listening and interpersonal skills
- Ability to adapt to different customer needs and to provide appropriate solutions
- Ability to assist passengers with reduced mobility
- Ability to stand and walk for long periods
- Ability to work on site in Montreal Aiport (YUL) in Montreal

No artificial intelligence (AI) tool is used for the screening, assessment or selection of candidates for this position.

Vacancy status: This assignment is for a current vacant position within the organization.

Search for reference 1452878300 on the Canadian GardaWorld careers portal.

© GardaWorld 2021 - Tous droits réservés © 2026 - optimisé par novijob™

novijob.com novijob.com novijob.com novijob.com novijob.com novijob.com novijob.com novijob.com