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Careers

GardaWorld - Set-up Analyst - Mississauga - 50k

Reference	1453671300
Work locations	Mississauga (Ontario, Canada)
Published	November 25, 2026

The position

Position Title: Configuration Analyst I Department: Global SETUP Reports to: Configuration Analyst Supervisor's Work Model: Hybrid (mainly in person with occasional isolated work)

Job Summary - 50 000$/year, Mississauga

Configuration Analyst I is a technical input-to-development role that is responsible for configuring video surveillance systems according to established standards and supervision. This role focuses on the execution of 100% accurate predefined configuration tasks, documentation and compliance with standard workflows. Analysts at this level support new facilities and attrition activities while developing the competence between systems and platforms used by the Global SETUP team.

Key Responsibilities

System Configuration & Deployment

- Configure VMS, NVR, IP cameras and alarm systems for new installations using documented procedures (sites, phases, poles or individual cameras)
- Perform basic device integration with video management and surveillance platforms.
- Validate video streams, camera angles and recording settings using the provided checklists.

Alarms Implementation

- Apply standard alarm thresholds and movement detection rules as defined by the commercial guidelines.
- Ensure configurations are in line with established best practices and templates.
- Describe potential configuration concerns for review by senior analysts.

System Maintenance & Decommissioning

- Help with decommissioning, including removal of cameras, RNVs and user accounts.
- Keep accurate records of configuration changes and tasks completed.
- Perform configuration file backups under guidance.

Troubleshooting & Escalation

- Solve basic technical problems such as connectivity controls and simple configuration errors.
- Escalate non-standard or complex issues following established escalation paths.
- Coordinate with other SETUP internal teams when needed.

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Documentation & Compliance

- Document system configurations and ROI designs accurately.
- Meet data protection and confidentiality requirements, including mask guidelines.
- Update internal documentation as indicated.

Collaboration & Development

- Work closely with team members to validate the functionality after deployment.
- Participate in required training sessions and skills development initiatives.
- Seek guidance and feedback to build technical competency.

Required qualifications

Education

- Bachelor of Information Technology, Computer Science or Related Field (Preferential)

Experience (Preferred)

- Exposure to VMS platforms such as Immix, Avigilon, Syncro, Orchid or similar
- Basic knowledge of IP camera systems and alarm configurations

Skills

- Foundational understanding of IP networking
- Particular attention to details and adherence to processes

Certifications (Preferred)

- CompTIA A+ or equivalent

Performance Metrics

- Accuracy of configurations
- Timely completion of assigned tasks
- Quality and completeness of documentation
- Compliance with established procedures

This role is ideal for a detail-oriented analyst who thrives in a structured, technology-driven environment and who takes on the reliability of the end-to-end system.

Search for reference 1453671300 on the Canadian GardaWorld careers portal.

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