Application Support – Global Equities

Requisition	R0000184598
Employer	Royal Bank of Canada
Canadian locations	Toronto (Ontario, Canada)
Primary address	600 QUEENS PLATE DR, TORONTO, ON M9W 0A4, Canada
Posted	November 6, 2026
Date in the description	August 24, 2026
Posted deadline	November 27, 2026
Last day to apply	November 26, 2026
Business area	CAPITAL MARKETS
Employment status	Regular
Work schedule	Full time · 37.5 h per week
Pay type	Salaried

The position

You will support Sophis' application for equity derivatives activities. It is a critical application that is used for managing the life cycle of trades in PnL and managing risks and settlement. You will support the front office, the intermediary (commercial support / finance), and the back office (operations) daily to ensure the smooth functioning of business functions.

You will oversee maintaining stability and availability of the application, along with continuous software releases to add features and enhancements. You will be orchestrating software release which occur after hours on weekdays (primarily Fridays). You will be in an on-call weekend rotation that includes issue resolution/triaging and infrastructure maintenance. In addition, you will oversee overseeing the integrity of the data quality derived from our official EOD Market Data and positions which are priced by our Model Library.

Responsibilities

- Quickly resolve problems related to reception, middle office and back office that affect the company's ability to perform day-to-day functions.
- Conduct improved stability and quality of data provided to the front, back and head offices.
- Contribute and improve the configuration of our ITRS surveillance platform, while acting on triggered events.
- Document emerging issues and maintain/improve existing documentation to ensure consistency of steps taken for known issues.
- Coordinate between several groups to remediate issues (Support, Development, Analytics, Quants).
- Studying pricing failures and solving problems of using various skills, including SQL, Unix, Windows.
- Develop scripts to automate processes using Powershell and other script languages.
- Participate in platform-related projects, which include re-elevating vulnerability, business continuity and automation of daily tasks.
- Make changes and dissemination practices to deploy proprietary and supplier-based software.
- Weekend rotations will be required to ensure a stable start to the week.
- Rotation of shift schedules might require late shift (10-7 PM EST).

Qualifications

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Requirements

- 3+ years, support experience applications on equity derivatives or similar activities.
- SQL language (3 years, favorite Oracle)
- Python script experience (1-2 years)
- Experience in monitoring high availability trading applications, batch processing or similar applications.
- Job Scheduler experience (i.e. BMC Control-M, Autosys, Cron, etc.)
- Windows Server (3 years)
- Linux experience (3 years)

Assets

- Geneos ITRS monitoring software
- Experience in risk management and application/infrastructure analysis
- Kubernetes / Docker experience
- GRID / Datasynapse
- Databricks
- Kafka

Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- A total compensation program with competitive pay, bonuses and flexible benefits, plus commissions and stock where applicable.
- Managers who coach employees and help them find opportunities to develop.
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- Opportunities to do challenging work
- Opportunities for progressively fulfilling greater responsibilities

Job Skills

Computer Operations, Customer Service, Enterprise Application Delivery, Group Problem Resolution, Information Technology (IT) Infrastructure, Interpersonal Relationships, Standard Operating Procedure (SOP), System Operations and Consoles, System Applications, System Software

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000184598 on the RBC careers portal.

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