Managing Director, Head of FX Operations - COO Group

Réquisition	R0000187904
Employeur	RBC Capital Markets, LLC
Lieux au Canada	Toronto (Ontario, Canada)
Adresse principale	600 QUEENS PLATE DR, TORONTO, ON M9W 0A4, Canada
Publication	18 septembre 2026
Secteur d'activité	Marchés des Capitaux
Statut	Permanent
Horaire	temps plein · 37,5 h par semaine
Rémunération	Salarié

Le poste

The position

Royal Bank of Canada is seeking an experienced Managing Director to lead our enterprise Foreign Exchange (FX) Operations function. This is a strategic leadership role overseeing FX settlement, clearing, trading support, and operational infrastructure across all business lines and global centers. You will drive operational excellence, manage enterprise-wide FX operations governance, and ensure world-class service delivery while maintaining the highest standards of regulatory compliance and operational risk management. In this role, you'll have the opportunity to shape the future of RBC's FX operations, lead a talented global team, and make a significant impact on one of the bank's most critical business functions.

Responsibilities

- Develop and execute enterprise FX operations strategy and governance frameworks aligned with regulatory requirements and RBC Group standards; establish strategic priorities and drive continuous improvement initiatives
- Oversee FX settlement and clearing operations across all currency pairs and markets, including pre-settlement matching, SWIFT messaging, nostro account management, and clearinghouse interactions; ensure settlement integrity and minimize settlement risk
- Direct FX trading support services including order management, trade execution support, client confirmations, and settlement coordination; ensure timely and accurate trade processing
- Establish and maintain comprehensive operational and settlement risk controls, counterparty credit limits, and compliance procedures aligned with OSFI, FINTRAC, and international standards
- Manage and develop a high-performing team of FX operations professionals across global centers; foster a culture of operational excellence, risk awareness, and continuous improvement
- Oversee FX technology platforms, trading systems, settlement systems, and risk management infrastructure; identify and implement system enhancements to improve efficiency and resilience
- Establish incident management and business continuity procedures; ensure timely resolution of operational issues and regulatory compliance
- Collaborate with global markets trading teams, treasury, risk management, and external counterparties; serve as senior point of contact for FX operations matters with leadership and regulators
- Drive performance metrics and reporting on settlement success rates, operational efficiency, and risk indicators; provide regular updates to senior management on operations performance and strategic initiatives

Qualifications

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Requirements

- Minimum 12 years of progressive experience in FX operations, trading support, or settlement operations, with at least 6 years in a senior leadership or management capacity at a tier-1 global financial institution
- Deep expertise in FX trading operations, settlement procedures, clearing processes, SWIFT standards, and nostro account management
- Proven track record building and leading high-performing operations teams in a complex, fast-paced trading environment
- Strong understanding of financial services regulations including OSFI guidance, FINTRAC requirements, and international FX market standards
- Demonstrated expertise in operational and settlement risk management, with ability to establish effective controls and governance frameworks

Assets

- Master's degree (MBA or equivalent)
- SWIFT certification, Certified Treasury Professional (CTP), or Certified Financial Risk Manager (FRM) designation
- Experience with post-trade infrastructure, market infrastructure provider standards, or emerging technologies in operations (blockchain, distributed ledger technology)
- Background with RBC or other tier-1 global banks in FX or treasury operations

Pay and benefits

We thrive on the challenge to be our best, progressive thinking to keep growing, and working together to deliver trusted advice to help our clients thrive and communities prosper. We care about each other, reaching our potential, making a difference to our communities, and achieving success that is mutual.

- A comprehensive Total Rewards Program including bonuses and flexible benefits, competitive compensation
- Leaders who support your development through coaching and managing opportunities
- Work in a dynamic, collaborative, progressive, and high-performing team
- Opportunities to do challenging work
- Flexible work/life balance options

Compétences professionnelles

Adaptabilité, Analyse des états financiers, Analyse des investissements, Développement personnel, Ingénierie financière, Initiative personnelle, Pensée critique, Service à la clientèle, Travail d'équipe

RBC accepte les candidatures jusqu'à 23 h 59 la veille de la date limite affichée.

Le milieu de travail chez RBC

RBC s'appuie sur cinq valeurs communes : la priorité au client, l'intégrité, la collaboration, le respect et l'excellence. Le principe Ensemble à RBC, la clé de la réussite, guide son travail. Pour l'une des plus grandes institutions financières et des plus rentables au monde, l'inclusion et la diversité des perspectives contribuent à la croissance. La banque veut permettre à son personnel de donner le meilleur de lui-même, de collaborer, d'innover et d'évoluer. Ses politiques et programmes favorisent le respect, l'appartenance et l'accès aux occasions pour tous, au bénéfice de sa clientèle et des collectivités.

Communauté de talents

La communauté de talents RBC transmet aux personnes inscrites des offres récentes, des conseils de carrière et des invitations à des activités de recrutement selon leurs intérêts.

Le portail de RBC présente les parcours professionnels et la contribution de ses équipes au bien-être de la clientèle et des collectivités.

RBC cherche à pourvoir un poste vacant et invite les personnes intéressées à postuler. L'équipe peut communiquer avec les personnes qualifiées pour examiner leur CV plus en détail.

Sur le portail de RBC, recherchez la réquisition R0000187904.

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