Director, Process Engineering

Requisition	R0000188436
Employer	Royal Bank of Canada
Canadian locations	Toronto (Ontario, Canada)
Primary address	600 QUEENS PLATE DR, TORONTO, ON M9W 0A4, Canada
Posted	October 23, 2026
Date in the description	September 22, 2026
Posted deadline	November 30, 2026
Last day to apply	November 29, 2026
Business area	TECHNOLOGY AND OPERATIONS
Employment status	Regular
Work schedule	Full time · 37.5 h per week
Pay type	Salaried

The position

As Director, Process Engineering, you will rethink and be engineer -- architecture management; how architecture development and governance are applied in the corporate architecture and architecture community, reducing complexity, simplifying and automating processes by exploiting AI capabilities, improving IT management integration, while ensuring the achievement of governance outcomes and strategic objectives.

Responsibilities

- Design and implement evolving governance platforms, services and workflows that support the mandate of Corporate Architecture and the corporate architecture community
- Plan and evaluate the current tool chain to identify opportunities to stimulate agile solutions and improve processes, establish transparent integration between enterprise architecture platforms and services and with enterprise platforms to reduce friction and maximize end-user value and drive adoption
- Improve tool integration and data flow to reduce manual effort and accelerate governance decisions
- Leverage best in house automation and AI support to accelerate modernization, scale service, insights and governance along with drive automation in toolchain
- Develop repeatable and sustainable processes and promote continuous improvement
- Encourage data line and metadata management initiatives to ensure continuous data quality
- Develop partnerships with architects, platform owners and risk stakeholders to align with the product and process improvements required to achieve strategic objectives
- Identify and monitor success measures that balance efficiency and business value (saving time, integration scale) with effective governance (compliance, risk, compliance).
- Managing a team of SMEs to achieve and advance strategic objectives
- Build and mentor a highly effective team

Qualifications

Requirements

- Proven experience in process engineering, business process improvement, or a similar role, ideally within Enterprise Architecture, IT governance, or a technology environment
- A good understanding of architecture concepts, governance frameworks and tool chains (e.g., enterprise architecture repositories, integration/automatication platforms, workflow tools)

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- Track record of simplifying complex processes and delivering measurable efficiency gains
- The analytical state of mind with the ability to balance speed with control and compliance
- Excellent capacity for stakeholder management and communication
- 5-7 yrs of experience
- Strong communication skills and ability to influence
- Bachelor of Industrial Engineering/Systemism, Computer Science, Information Systems, Business Information Systems/Management, or equivalent in a related field or
- Master's degree (e.g. MS in Engineering Management, Information Systems, Enterprise Architecture, or MBA) preferred for senior levels

Assets

- Relevant formal training or courses in business process management, systems thinking and IT services management are appreciated.

Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- A total compensation program with competitive pay, bonuses and flexible benefits, plus commissions and stock where applicable.
- Managers who coach employees and help them find opportunities to develop.
- Capacity to make a difference and sustainable impact
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- A world-class financial services training programme
- Flexible work/life balance options
- Opportunities to do challenging work

Job Skills

Applications Architecture, critical thinking, data architecture development, decision-making, enterprise IT architecture, information technology consulting, IT architecture, multi-level communication, process controls Engineering, process design, process engineering, process engineering, process improvement engineering, process system engineering, service-oriented architecture (SOA), target architecture

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000188436 on the RBC careers portal.

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