Senior Manager, Business Intelligence & Reporting

Requisition	R0000189317
Employer	RBC Global Asset Management Inc.
Canadian locations	Toronto (Ontario, Canada)
Primary address	600 QUEENS PLATE DR, TORONTO, ON M9W 0A4, Canada
Posted	November 12, 2026
Last day to apply	December 3, 2026
Posted deadline	December 4, 2026
Business area	WEALTH MANAGEMENT
Employment status	Regular
Work schedule	Full time · 37.5 h per week
Pay type	Salaried

The position

Join the GAM Business Intelligence & Reporting team as the technical leader for Tableau. This is a practical individual contributor role. You will define technical orientation, set development standards and be the team's authority on best practices BI. The team allows self-service analysis for business users across several business sectors, and you will ensure that they get timely, accurate and intuitive information.

You will also work with data warehouses and corporate data hammers and evaluate new reporting tools and data platforms that improve the way GAM, business users access and act on data.

Responsibilities

- Dashboard Development and Visualization: Design, develop and maintain Tableau dashboards and reports end to end, turning business requirements into clear, intuitive visualizations. Apply visual design and UX best practices to create dashboards that are well structured, accessible and easy to use. Develop and maintain SQL Server Reporting Services (SSRS) reports.
- Technical Leadership: Define and uphold Tableau development standards, architecture and design patterns. Review work from other developers and mentor the team on best practices. Provide technical support to end users and fellow developers across performance optimization, extract optimization and query tuning. Set standards for release process, including version control, and where applicable, automated deployment practices.
- Tableau Administration and Support: Manage user access, permissions and row-level security on Tableau Server. Monitor server performance and ensure platform stability. Support the development environment used by the BI team.
- Data Storage and Integration: Extract, transform and load data from enterprise data warehouses and data martelements into BI solutions. Apply dimensional modelling, stratified data architecture and data line awareness to produce reliable and ready-to-use data sets.
- Leadership of thought: Stay up to date with developments in BI space. Evaluate and pilot alternative reporting solutions, including Power BI, Snowflake dashboards, Databricks and Streamlit dashboards, and recommend new capabilities that improve the data path to decision for business users.
- Operational Support and Quality: Own the ongoing support and maintenance of existing dashboards, including proactive monitoring and issue resolution. Maintain documentation of technical solutions, standards and operating procedures. Test thoroughly through peer review, UAT coordination and validation against source data. BI governance and data quality, including certified data sources, KPI consistency, data lineage and documentation standards.

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What do you need to succeed? Must Have

- 5+ years of practical development experience Tableau, with depth to define the technical direction and define the standards
- A thorough knowledge of visual design and UX principles for dashboards
- Advanced SQL Competency: Demonstrated ability to write complex queries, including joins, sub-requests, clusters and window functions, on multiple database platforms
- In-depth knowledge of data warehouse concepts, including dimensional modelling and layer architecture, and knowledge of comparable enterprise data warehouse environments
- Administration experience of Tableau Server
- Demonstrated ability to independently manage work across the full BI lifecycle: data modelling, development, testing, documentation and deployment

Nice to Have's

- Experience in asset/ wealth management or financial services
- Manual exposure to other analytical solutions such as Power BI, SSRS, Snowflake dashboards, Databricks dashboards or Streamlit
- Direct experience of data warehouses and corporate data hammers, including data extraction and processing for communication
- Familiarity with distributed SQL query engines Trino, Presto or others
- Python's practical knowledge of data manipulation or automation
- Experience with Agile frameworks and tools such as Jira and Confluence
- Knowledge of governance or data architecture practices

Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- A total compensation program with competitive pay, bonuses and flexible benefits, plus commissions and stock where applicable.
- Managers who coach employees and help them find opportunities to develop.
- Ability to make a difference and have a lasting impact.
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- A world-class financial services training programme
- Flexible work/life balance options
- Opportunities to do challenging work.

Job Skills

Big Data Analytics, Critical Thinking, Data Administration, Data Mining, Data Modeling, Data Movement, Detail-oriented, Group Problem Resolution, Quantitative Research, Research Documents

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Compensation for this position (including salary and discretionary/variable payments) will be determined by factors, including but not limited to candidate's experience, skills, registration status, performance, individual goals, market conditions, and business needs.

Pay Range

The expected pay range for this position is

$90,000.00 - $140,000.00

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The pay scale provided is that of the principal workplace mentioned in the Additional Employment Details section of this assignment. Pay scales may vary depending on location. If the assignment lists several locations, a recruiter can confirm the availability of the relevant role and pay scale for the additional locations listed. RBC supports pay transparency and we strive to ensure that all pay scales are competitive, fair and equitable.

You have the potential to win RBC's discretionary variable pay program, which gives you the opportunity to increase your total pay, provided that businesses meet their performance targets and achieve your individual goals.

Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000189317 on the RBC careers portal.

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