Senior Director, DevOps Product Management and Strategy

Requisition	R0000191118
Employer	Royal Bank of Canada
Canadian locations	Toronto (Ontario, Canada)
Primary address	600 QUEENS PLATE DR, TORONTO, ON M9W 0A4, Canada
Posted	October 26, 2026
Last day to apply	November 29, 2026
Posted deadline	November 30, 2026
Business area	TECHNOLOGY AND OPERATIONS
Employment status	Regular
Work schedule	Full time · 37.5 h per week
Pay type	Salaried

The position

The Senior Director of DevOps Product Management and Strategy is a transformation-focused strategic leadership role that will shape RBC's future as a technology-led financial services leader. This position uniquely combines strategic vision, product management discipline, and organizational change leadership to drive the adoption of AI-enabled DevOps practices across our enterprise.

You will lead the multi-year transformation of how RBC develops and delivers technology, focusing on the SDLC frameworks integrated into AI, exploiting engineering practices and optimizing developers' productivity. This role requires strategic thinking – establishing a 3 to 5 year vision and making critical technology investment decisions – and excellence in execution, offering innovative DevOps products and platforms that enable thousands of developers.

This is an opportunity to influence the technology strategy at the highest levels while developing and expanding proven approaches, from pilot programs to enterprise-wide adoption, fundamentally changing how RBC builds software.

Responsibilities

Strategic Leadership

- Develop and own the 3- to 5-year DevOps transformation strategy, in line with the company's technology and business objectives
- Define strategic vision of AI-based SDLC practices, identify the technologies, frameworks and approaches on which RBC will standardize, including using engineering and specification-based development
- Lead strategic planning cycles, including portfolio prioritization, investment allocation, and procurement decisions for DevOps capabilities
- Conduct market analysis and competitive analysis to position RBC as a technology leader and inform strategic technology choices
- Partner with the Architecture and Corporate Technology Strategy Teams to ensure that the DevOps strategy supports long-term goals and allows for operational results
- Drive innovation strategy by establishing experimentation frameworks, pilot-to-scale pathways, and balancing innovation with operational excellence

Royal Bank of Canada Website, © 1995-2026 - Tous droits réservés © 2026 - optimisé par novijob™

novijob.com novijob.com novijob.com novijob.com novijob.com novijob.com novijob.com novijob.com

- Develop strategic partnerships with technology suppliers, industry groups and external advisors to accelerate capacity development

Product Management & Execution

- Define and implement the product strategy and roadmap for DevOps platforms, tools and services across the organization T&O
- Lead interfunctional teams to deliver innovative DevOps products that improve developer productivity and operational efficiency
- Champions integration of AI and automation technologies into DevOps and SDLC workflows to optimize processes and reduce manual effort
- Collaborate with engineering, operations and business stakeholders to collect requirements and establish product priorities
- Manage the life cycle of products from design to delivery, ensuring alignment with business objectives and customer needs
- Establish and maintain relationships with internal clients, gather feedback to continuously improve product offerings
- Develop business case and ROI models for DevOps investments, demonstrating the value of management leadership delivery

Leadership & Culture

- Fostering a culture of continuous improvement and innovation within DevOps product organisation
- Stay informed of DevOps industry trends, emerging technologies and best practices to inform the product strategy
- Monitor budget and resource prioritization for DevOps product initiatives

Qualifications

Requirements

- 10 years and more experience in product management or related leadership with 5 years and more of product team management and cross-functional initiative management
- Experience in transforming businesses in complex organizations and developing multi-year technology strategies
- Exceptional skills in communicating with senior management, with the ability to influence technology leaders and translate technical complexity into operational value
- Strong experience building strategic relationships with technology clients and presenting to executive audiences
- In-depth knowledge of DevOps principles, CI/CD pipelines, containerization and cloud platforms (AWS, Azure, GCP)
- Understanding AI/ML applications in DevOps and Automation
- Experience in market analysis, competitive performance benchmarking and technology trend assessment
- Strong business acumen with proven ability to build business cases, measure ROI, and make strategic decisions including portfolio rationalization and build-vs-buy analysis
- In-depth knowledge of governance frameworks, safety compliance and risk management in regulated environments
- Experience in agile product development methods
- Ability to navigate complex organizational structures and influence without direct authority

Assets

- Master's degree in business administration, computer science, engineering or related fields
- Experience in strategic planning frameworks (Wardley Mapping, OKRs, Technology Radar)
- Management consulting background focused on technology strategy or transformation
- Familiarity with AI development harnesses (Claude, Copilot, Windsurf) and harness engineering concepts
- Experience in specification-based development methods and pilot scale programmes for enterprise-wide adoption

novijob.com novijob.com novijob.com novijob.com novijob.com novijob.com novijob.com novijob.com

Royal Bank of Canada Website, © 1995-2026 - Tous droits réservés © 2026 - optimisé par novijob™

- Change management certification (Prosci, CCMP) • Product management (CSPO, CPM) or cloud platform certifications (AWS, Azure, GCP)
- Recognition of industry as leader of thought in DevOps or platform engineering

Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- A total compensation program with competitive pay, bonuses and flexible benefits, plus commissions and stock where applicable.
- Managers who coach employees and help them find opportunities to develop.
- Capacity to make a difference and sustainable impact
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- A world-class financial services training programme
- Flexible work/life balance options
- Opportunities to do challenging work

Job Skills

Creative Visioning, Information Technology (IT) Infrastructure, Information Technology Trends, IT Architecture, IT Service Management (ITSM), IT Systems Integration, IT Systems Management, Long Term Planning, Strategic Thinking, Systems Software

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000191118 on the RBC careers portal.

novijob.com novijob.com novijob.com novijob.com novijob.com novijob.com novijob.com novijob.com

Royal Bank of Canada Website, © 1995-2026 - Tous droits réservés © 2026 - optimisé par novijob™