# Director, Product - Shared Services & Middle Layer

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| **Requisition** | R0000192409 |
| **Employer** | RBC Investor Services Trust |
| **Canadian locations** | Toronto (Ontario, Canada) |
| **Primary address** | 600 QUEENS PLATE DR, TORONTO, ON M9W 0A4, Canada |
| **Posted** | November 12, 2026 |
| **Last day to apply** | November 27, 2026 |
| **Posted deadline** | November 28, 2026 |
| **Business area** | WEALTH MANAGEMENT |
| **Employment status** | Regular |
| **Work schedule** | Full time · 37.5 h per week |
| **Pay type** | Salaried |

## The position

The Director will own the RBC IS strategy, corporate architecture, roadmap, business model and business results for the intermediate level and related shared services capabilities. The role will be key in creating a strategic platform that can become the investment data control system while reducing operational dependence on technology teams and allowing for greater ownership of management, stewardship, workflow and operational controls.

## Responsibilities

- To have strategy, architecture, roadmap and evolution of the medium level as a reusable and configurable platform for businesses
- Establish a scalable and configurable processing and processing platform that supports corporate ownership of data governance
- Conduct sequencing and target model for integrating and rationalizing existing platforms, applications and processes
- Market data and reconciliation as connected and managed shared services
- Conduct simplification, standardization, automation, reuse and economic efficiency for all capabilities
- Partner with Technology, Operations, Product, Architecture and Data Governance to execute the transformation

**What will you need to succeed?**

## Requirements

- 10 years and more experience in data management, platform architecture or product leadership in complex financial services or business environments
- Creation of a proven past or establishment of configurable business platforms, data governance frameworks or shared service organisations
- A good understanding of data architecture, ETL/ELT models, reconciliation processes and the design of intermediate/integral layers
- Experience managing cross-functional teams and partnering with technology, operations, and business stakeholders to deliver transformation initiatives
- Demonstrated ability to balance strategic vision and operational excellence, at ease both in setting direction and managing day-to-day service delivery
- Presence of communication managers and skills to influence senior management and stimulate organizational change in several business units

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## Assets

- Experience of investment data platforms, market data management or reconciliation services in asset management or custody environments
- Familiarity with modern cloud native/AI data platforms
- Background in Asset Servicing/Custody Services or knowledge of Asset Servicing products, platforms, and operating model
- Implementation experience Specification-Driven Development, discovered by AI, or business-configurable workflow platforms
- Follow-up of successful technology rationalization or platform consolidation initiatives that reduce costs and improve efficiency

## Pay and benefits

- A total rewards program that includes flexible benefits, work-life balance and professional development programs, investment and retirement savings plans
- Competitive remuneration and high earning potential
- All the tools, training and team support you need to develop your career
- Flexible work-life balance options
- RBCI software tools to increase your productivity

RBC is a successful organization that brings out the best of its employees. You will be part of a team that shares common values, including fundamental respect for each other. At the heart of this process, RBC respects the many competing and evolving priorities of our lives, so you can focus on what you can do best, putting customers first.

## Job Skills

Accountability, Analytics, Business Management, Business Strategies, Continuous Improvement, Data Delivery, Data Management, Innovation, Leadership, Operational Excellence, Service Management, Strategic Direction, Strategic Vision

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

## Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

## Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000192409 on the RBC careers portal.

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