AI-Delivery Life Cycle Product Enablement Engineer

Requisition	R0000192568
Employer	Royal Bank of Canada
Canadian locations	Toronto (Ontario, Canada)
Primary address	600 QUEENS PLATE DR, TORONTO, ON M9W 0A4, Canada
Posted	November 26, 2026
Last day to apply	December 20, 2026
Posted deadline	December 21, 2026
Business area	TECHNOLOGY AND OPERATIONS
Employment status	Regular
Work schedule	Full time · 37.5 h per week
Pay type	Salaried

The position

The AI-Delivery Life Cycle Product Enablement Engineer combines product ownership with forward-deployed engineering to assure project delivery teams successfully adopt and use RBC's AI-Delivery Life Cycle Methodology & Platform. Working alongside project teams, this role removes adoption barriers, validates platform capabilities in real delivery scenarios, and aligns the platform to evolving project needs. Every decision - from backlog prioritization to field support - is driven by the value it delivers to users.

Responsibilities

- Product owner as the voice of the user: Representing the needs, priorities, and friction of delivery teams to the AI-DLC Platform engineering team - ensuring what gets built next is shaped by what users actually need and ordered by the value it delivers. Translating field insight into well-formed requirements with clear acceptance criteria, dependencies, and traceability, and maintaining a value-driven backlog in partnership with engineering.
- Release readiness: Maintaining a groomed, estimation-ready backlog aligned to the release plan, identifying scope risks and dependency conflicts early, and keeping delivery and adoption status visible to product leadership and stakeholders.
- User enablement: Working alongside project and large program teams adopting AI-DLC to understand their delivery context and provide proactive hands-on support with agentic workflows and tools so they can use the platform effectively.
- Context and Cohesion: Teaching and assisting project stakeholders to maintain a healthy and evolving project environment - suggesting best practices and setting a regular pace for grooming and maintaining an effective and up-to-date environment that stimulates AI quality outcomes.
- Bootcamps and training: Design and deliver AI-DLC bootcamps to project teams using a 50% theory and a practical 50% format structured around the real and immediate needs of the project. A key result of each bootcamp is a seeded project context from which the team's commercial and technical members can start to use the AI-DLC platform on their project immediately.
- Field Gap Resolution: Facilitate work sessions that identify where the platform's capacity or workflow is insufficient; Study the friction between the product and platform needs, and coordinate the correct response - be it code patch, new skill or better documentation - and reintroduction of feed models into the product roadmap to prevent events from reoccurring.
- User guides and communications: produce clear and well-structured user guides, guided experiences, newsletters, blog posts, videos and other communications so that teams can use and adopt the platform without waiting for practical support.
- Leadership and community partnerships: Taking charge of the RBC platform's adoption story - incubating and leading a community contribution model where innovators contribute to capabilities, build agent workflows, and share reusable practices at the top of the AI-DLC platform.

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Qualifications

Requirements

- Experience as a product owner, business analyst, delivery manager, advanced deployed engineer, or in a comparable product delivery role.
- Experience in developing well-established requirements, including verifiable acceptance criteria, and managing these requirements in Jira.
- Experience in building or extending AI/ML motor tools, LLM-based workflows or productivity platforms.
- Strong technical writing skills -- capable of producing clear user guides and enabling content for technical and non-technical audiences.
- Demonstrated ability to facilitate working sessions, engage delivery team stakeholders and promote alignment with ambiguous inter-functional issues.
- A practical, field-based approach that allows for moving from discussion on the roadmap to decisions that are pending, content creation and practical activation.

Assets

- A complete or frontal development background with the ability to build interactive experiences that are both digital and agentistic.
- Experience in designing and facilitating start-up camps, workshops or applied learning programs.
- Familiarization with capacity models, value streams, release planning and product discovery.

Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- Lead the transformation of AI into one of Canada's largest and most respected financial institutions, with visibility on the leadership of RBC senior executives.
- Managers who coach employees and help them find opportunities to develop.
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- Opportunities to do challenging work and take on progressively greater accountabilities.

Job Skills

Agile product development, communication, transfunctional team work, customer service, customer success, decision-making, group problem solving, leadership, long-term planning, product ownership, product roadmap, team work, time management

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000192568 on the RBC careers portal.

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