Director, Client Identity Security Assessments (Global Security)

Requisition	R0000192831
Employer	Royal Bank of Canada
Canadian locations	Toronto (Ontario, Canada)
Primary address	16 YORK ST, TORONTO, ON M5J 0E6, Canada
Posted	November 25, 2026
Last day to apply	January 3, 2027
Posted deadline	January 4, 2027
Business area	TECHNOLOGY AND OPERATIONS
Employment status	Regular
Work schedule	Full time · 37.5 h per week
Pay type	Salaried

The position

Royal Bank of Canada is seeking an experienced Director to lead the Customer Identity and Access Management (CIAM) Assessment team. This leadership role is responsible for leading a team responsible for customer identity security assessments to follow established standards and to strengthen the overall maturity of the bank's CIAM program. The successful candidate will join a growing team and play a central role in aligning customer identity and access management across the enterprise

Responsibilities

- Lead and assume the ultimate completion of CIAM identity security assessments within established timelines, including the development of plans, schedules, communications and guidance for evaluation participants.
- Define "what the right one looks like" by guiding assessment teams, business and technology owners on the success of the rehabilitation and ensuring that findings are identified where appropriate.
- Partner with respondents and owners at all levels to ensure that assessment and remediation activities meet compliance requirements.
- Establish and maintain strong relationships with stakeholders that foster active and collaborative work practices.
- Lead planning activities to manage progress in the evaluation of CIAM across the company's application inventory and provide advice on new internal and regulatory requirements.
- Engage key stakeholders to define the standards and regulatory scope needed to improve the CIAM assessment process.
- Provide leadership and advice on improving the evaluation process in response to changes in corporate standards, emerging CIAM threats, the risk environment and regulatory expectations.
- Prepare regular reports at senior management level on the general state, forecasts and emerging trends.
- Lead and support automation and efficiency initiatives to allow for more automated monitoring and evaluation.
- Drive and participate in initiatives that advance CIAM maturity and remediation across the enterprise.

Qualifications

Requirements

- 10 years and more experience in a leadership role in IT risk management (e.g. risk management, controls or audit).

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- Experience in project or program management, including the conduct of initiatives in several functional areas.
- Understanding of customer identity processes, regulations, technologies and industry best practices in CIAM.
- Demonstrated ability to identify risks and mitigate gaps in IT risk or maturity of the IAM.
- Prior experience in the financial or banking sector.
- Excellent verbal communication skills, with the ability to engage stakeholders at all levels.
- Very organized and detailed, with the ability to manage multiple workflows, access effectively to various data sets and work independently.
- An undergraduate degree.

Assets

- Previous people management experience.
- Experience in identity and access management.
- Certification as CISSP, CIA or CISA.
- Experience building AI tools.

Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- A total compensation program with competitive pay, bonuses and flexible benefits, plus commissions and stock where applicable.
- Managers who coach employees and help them find opportunities to develop.
- Capacity to make a difference and sustainable impact
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- A world-class financial services training programme
- Flexible work/life balance options
- Opportunities to do challenging work

Job Skills

Business Outlook, Business Work, Conflict Management, Creative Vision, Decision-making, Financial Risk Management (FRM), Long-Term Planning, Organizational Governance, Organizational Economy and Policy, Supplier Management

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000192831 on the RBC careers portal.

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