Senior Manager, Data Enablement (Global Security)

Requisition	R0000192836
Employer	Royal Bank of Canada
Canadian locations	Toronto (Ontario, Canada)
Primary address	16 YORK ST, TORONTO, ON M5J 0E6, Canada
Posted	November 24, 2026
Last day to apply	December 14, 2026
Posted deadline	December 15, 2026
Business area	TECHNOLOGY AND OPERATIONS
Employment status	Regular
Work schedule	Full time · 37.5 h per week
Pay type	Salaried

The position

New challenges are rapidly emerging and evolving in the customer identity threat landscape. As the Senior Manager, Data Enablement (Global Security) you will join a team to develop automated cross organizational reporting to provide senior leadership with the critical visibility into the CIAM landscape. You will be an integral part of a new and growing team to mature and align customer identity and access management across the enterprise.

Responsibilities

- Encourage, lead and participate in initiatives that promote CIAM maturity and enterprise-wide rehabilitation
- Own the full life cycle of CIAM data and measurements, including the design and construction of data pipelines, production of regulated measures and accurate reporting
- Engage key stakeholders and partners within the Customer IAM Identity Governance Model (CLGM) and across the CIAM domain to determine key metrics, based on business needs and key risks to provide the critical visibility required.
- Identify key data sources for measurements and processes and obtain access to these sources to develop automated data pipelines to ensure continuous leadership on key measures and processes.
- Ensure completeness and quality of data from key data sources by developing automated data enrichment and cleaning tools.
- Develop a single primary source of truth, a source of data from key data sources.
- Identify and develop a data dictionary for key measures and processes, based on business needs, CIAM threats and risks, and regulatory changes, for automated reporting.
- Keep up to date on risk trends and regulatory changes to determine whether current measures provide adequate visibility to key stakeholders.
- Manage end-to-end development of automated data pipelines to produce required metrics to be embedded into CLGM reporting and other reports when needed.
- Troubleshoot issues impacting end to end automated report generation
- Fostering strong relationships with stakeholders allows for active and collaborative working relationships.
- Prepare summary reports with consolidated measures to identify gaps, technical debt, non-compliance and underperformance.
- Help with any assessment of CIAM applications and remediation activities when needed, including supporting the assessment process with key applicants, monitoring progress in remediation activities and coordinating with rehabilitation support groups.

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- Help with reviewing CIAM application data and evidence to determine whether they meet CIAM safety and standards requirements.
- Identify cases of non-compliance/investigation and support the findings documented in the findings log.

Qualifications

Requirements

- 7+ years of practical experience to build reporting solutions using large multisource data sets
- 3+ years experience with Python, and the ability to automate reports
- 5+ years of experience across the full data intelligence lifecycle: data modelling, development, testing, documentation and deployment
- Advanced SQL skills and a strong understanding of data warehouse concepts, including modelling
- Experience building a master "single source of truth" data feed by consolidating data from multiple key sources
- Experience in ETL processes, data standardization and data quality management
- Practical experience in model design and maintenance and data transformation in the snowflake, by consolidating multisource data into a reliable reporting layer (Table/Power BI)
- Experience in developing and administering reporting tools (Table, Power BI, Snowflake)
- Excellent verbal and written communication skills with effective interaction with stakeholders at different levels
- Extremely organized, detail oriented, and able to handle multiple work streams
- High degree of organization and logic

Assets

- Experience in Identity and Access Management; understanding CIAM (safety, risk and regulatory requirements, relevant technology and industry best practices)
- Project/programme management experience
- Data Science experience
- Experience in automation using AI and other tools
- IT Risk management experience (risk management, controls, audits)

Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- A total compensation program with competitive pay, bonuses and flexible benefits, plus commissions and stock where applicable.
- Managers who coach employees and help them find opportunities to develop.
- Capacity to make a difference and sustainable impact
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- A world-class financial services training programme

Job Skills

Business evaluations, business process modelling, business acuity, communication, critical thinking, group problem solving, interpersonal relationship management, needs analysis, resource management, team management

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

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Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000192836 on the RBC careers portal.

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