# Life Claims Analyst

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| **Requisition** | R0000192864 |
| **Employer** | RBC Life Insurance Company |
| **Canadian locations** | Mississauga (Ontario, Canada) |
| **Primary address** | 1530 DUNDAS ST W, MISSISSAUGA, ON L5C 1E4, Canada |
| **Posted** | November 18, 2026 |
| **Last day to apply** | December 1, 2026 |
| **Posted deadline** | December 2, 2026 |
| **Business area** | INSURANCE |
| **Employment status** | Regular |
| **Work schedule** | Full time · 37.5 h per week |
| **Pay type** | Salaried |

## The position

Adjudicate and manage complex, high dollar value policies in a team-oriented, multi-disciplinary, digital environment. Responsible for applying applicable policy provisions, appropriate risk management strategies, which will have an impact on the company’s financial results, reputation and regulatory risks, client relationships, and business retention.

## Responsibilities

- Assess insurance claims based on contract terms, determine eligibility and validity of claims, and calculate appropriate payment amounts for approved claims.
- Maintain excellent client relationships through quality services, exercise judgment in decision making, and evaluate interactions to achieve a brand image.
- Monitor and mitigate legal, financial and reputational risks through proactive analysis, strategic planning and inter-functional collaboration.
- Document all relevant information accurately and consistently and ensure strict compliance with procedural policies and requirements.
- Prioritize tasks and effectively manage your workload to meet deadlines
- Collaborate with team members and establish relationships with key partners
- Protect sensitive information and ensure confidentiality

**What will you need to succeed?**

## Requirements

- 1 to 3 years of practical experience in the review, evaluation and resolution of life insurance applications.
- Proven ability to assess complex situations in an analytical manner and to exercise sound professional judgment in decision-making.
- Post-secondary education or college diploma completed; preferably in the areas of health care, financial services or related fields.
- Excellent time management and organizational skills with the ability to manage competing demands and maintain productivity.
- The demonstrated competence to formulate decisions in a clear and professional way through oral and written communication while showing true understanding and empathy for others' concerns.

## Assets

- Bilingualism is an asset (English and French)
- Industry Insurance Designation

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## Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- A total compensation program with competitive pay, bonuses and flexible benefits, plus commissions and stock where applicable.
- Managers who coach employees and help them find opportunities to develop.
- Capacity to make a difference and sustainable impact
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- Flexible work/life balance options
- RBCI software tools to increase your productivity
- Opportunities to do challenging work
- Opportunities for progressively fulfilling greater responsibilities
- Access to a variety of job opportunities across business

## Job Skills

Communication, coverage analysis, critical thinking, customer service, decision making, insurance claims investigations, knowledge of claims, long-term planning, settlement negotiations

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Compensation for this position (including salary and discretionary/variable payments) will be determined by factors, including but not limited to candidate's experience, skills, registration status, performance, individual goals, market conditions, and business needs.

**Pay Range**

## The expected pay range for this position is

$46,000.00 - $70,000.00

The pay scale provided is that of the principal workplace mentioned in the Additional Employment Details section of this assignment. Pay scales may vary depending on location. If the assignment lists several locations, a recruiter can confirm the availability of the relevant role and pay scale for the additional locations listed. RBC supports pay transparency and we strive to ensure that all pay scales are competitive, fair and equitable.

You have the potential to win RBC's discretionary variable pay program, which gives you the opportunity to increase your total pay, provided that businesses meet their performance targets and achieve your individual goals.

## Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

## Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000192864 on the RBC careers portal.

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