Senior Director, Customer IAM Integration Assurance (Global Security)

Requisition	R0000192896
Employer	Royal Bank of Canada
Canadian locations	Toronto (Ontario, Canada)
Primary address	16 YORK ST, TORONTO, ON M5J 0E6, Canada
Posted	November 25, 2026
Last day to apply	December 17, 2026
Posted deadline	December 18, 2026
Business area	TECHNOLOGY AND OPERATIONS
Employment status	Regular
Work schedule	Full time · 37.5 h per week
Pay type	Salaried

The position

Every new application, change and pattern that touches our customer identity platforms needs an expert view on whether it is safe, well designed and aligned to standards. As Senior Director, CIAM Integration Assurance, you will own CIAM architecture and reference patterns, the Athena certification process, the annual CIAM application assessment and standard change decisions, and you will evaluate emerging technologies such as passwordless and decentralised identity. You will lead the Lead IAM Architect, solution architects and design-and-controls teams as the design authority for CIAM and automate assurance wherever possible.

Responsibilities

- CIAM's architecture and reference models, including architectural decision files, solution designs and peer reviews.
- Lead the review of the ARB IAM application architecture for new models or deviations; assess new solutions for CIAM capabilities.
- Oversee Athena domain engagement, questionnaire review, architecture review, certification and Solution Design Assistance.
- Have annual evaluation of CIAM's application, from model update to executive framework approval, including conclusions and remediation.
- Evaluate and adopt emerging technologies and align the architecture roadmap with product and engineering plans.
- Recruit, coach and develop managers, architects and managers in a responsible and inclusive team.

Qualifications

Requirements

- 12 years and over in architecture or engineering, including 5 years and more in IAM architecture at a large financial institution.
- Experience in establishing business reference models and executing ARB design or governance authorities.
- Strong knowledge of customer identity, authentication standards and platforms such as Okta or Auth0.
- Experience with architects and senior managers and influence key stakeholders in technology and business.
- Strong understanding of AI systems such as personal agent design and agentic threat detection
- Undergraduate degree in Computer Science, IT, Cyber Security or equivalent experience.

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Assets

- TOGAF, CISSP or vendor / cloud architecture certification.
- Experience automating architecture or evaluation processes.

Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- A total compensation program with competitive pay, bonuses and flexible benefits, plus commissions and stock where applicable.
- Managers who coach employees and help them find opportunities to develop.
- Capacity to make a difference and sustainable impact
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- A world-class financial services training programme
- Flexible work/life balance options
- Opportunities to do challenging work

Job Skills

Critical Thinking, Cyber Security Management, Decision Making, Detailed Orientation, Information Security Management, Information Technology Security, Interpersonal Relationship Management, IT Security Architecture, Performance Management (PM)

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000192896 on the RBC careers portal.

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