# Director, CIAM Integration Assurance (Global Security)

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| **Requisition** | R0000192941 |
| **Employer** | Royal Bank of Canada |
| **Canadian locations** | Toronto (Ontario, Canada) |
| **Primary address** | 16 YORK ST, TORONTO, ON M5J 0E6, Canada |
| **Posted** | November 25, 2026 |
| **Last day to apply** | December 17, 2026 |
| **Posted deadline** | December 18, 2026 |
| **Business area** | TECHNOLOGY AND OPERATIONS |
| **Employment status** | Regular |
| **Work schedule** | Full time · 37.5 h per week |
| **Pay type** | Salaried |

## The position

As Director, CIAM Integration Assurance, you will lead the team that reviews, certifies and evaluates how applications and changes connect to RBC's customer identity platforms. You will execute Athena engagement and certification, annual CIAM application evaluation, standard change approvals and NGGDS advisories on board, and you will own the IAM Portal order book. You will work with architects, engineers and application owners to keep insurance fast, consistent and increasingly automated.

## Responsibilities

- Implement IAM domain engagement, SME allocation, questionnaire review, architecture review and certification for Athena applications.
- Provide solutions design support to application teams seeking to confirm the solution architecture.
- Have the annual evaluation of CIAM's application: templates, owner communication, validation, findings and approval.
- Review, request comments on standard amendment proposals and approve or reject standard amendment proposals under the SLA.
- Product-own the IAM Portal intake, backlog refinement, prioritization and scrum cadence.
- Identify and provide automation that reduces manual insurance effort and maintains ALS at 100%.
- Coach, develops and sets goals for senior managers and team specialists.

**Qualifications**

## Requirements

- 10 years and over in architecture, design or security checks, including 3 years and more in IAM at a large financial institution.
- Practical knowledge of client identity platforms (Okta, Auth0 or equivalent) and authentication and authorisation models.
- Experience in reviewing architectural or design documents and certifying standards.
- Experience leading teams and managing intake, backlog and SLA-driven workflows.
- Undergraduate degree in Computer Science, IT, Cyber Security or equivalent experience.

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## Assets

- Experience in workflow automation (e.g. ServiceNow, Power Platform).
- CISSP, TOGAF or supplier certification.

## Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- A total compensation program with competitive pay, bonuses and flexible benefits, plus commissions and stock where applicable.
- Managers who coach employees and help them find opportunities to develop.
- Capacity to make a difference and sustainable impact
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- A world-class financial services training programme
- Flexible work/life balance options
- Opportunities to do challenging work

## Job Skills

Critical Thinking, Cyber Security Management, Decision Making, Detailed Orientation, Information Security Management, Information Technology Security, Interpersonal Relationship Management, IT Security Architecture, Performance Management (PM)

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

## Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

## Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000192941 on the RBC careers portal.

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