Senior Manager, IAM Onboarding (Global Security)

Requisition	R0000192989
Employer	RBC
Canadian locations	Toronto (Ontario, Canada)
Primary address	16 YORK ST:TORONTO
Posted	November 23, 2026
Last day to apply	December 24, 2026
Posted deadline	December 25, 2026
Business area	TECHNOLOGY AND OPERATIONS
Employment status	Regular
Work schedule	Full time · 37.5 h per week
Pay type	Salaried

The position

RBC is seeking a proactive, results-oriented Senior Technical Manager to join our Customer Identity and Access Management (CIAM) Onboarding team.

In this role, you will lead the application on board the RBC Strategic Identity Platform, Auth0, and support modernization initiatives involving existing identity platforms.

We are looking for someone who demonstrates strong ownership, sound technical judgment and the ability to lead initiatives independently to the end. You will also play an important role in improving our operations, leveraging automation, emerging technologies and AI-friendly solutions to make boarding more efficient and scalable.

Responsibilities

- Lead end-to-end boarding of applications to RBC CIAM platforms, ensuring fast and successful delivery.
- Launch on-board and migration initiatives, including transitions from the Okta CIS and the Ping Federation to Auth0.
- Work with application teams, engineering, architecture, security and business stakeholders to meet delivery needs, dependencies and challenges.
- Apply a high-level understanding of IAM's authentication technologies and approved standards to facilitate on-board application.
- Manage priorities independently, anticipate challenges, proactively resolve problems and move initiatives forward with minimal oversight.
- Identify and implement opportunities for process optimization, workflow automation and AI-assisted integration to improve efficiency and scalability.
- Champion of continuous improvement, challenge existing processes and introduce innovative approaches to simplify on-board activities.
- Maintain on-board documentation, approvals, progress reports and supporting evidence.
- Provide clear communication to stakeholders and leadership on progress, risks and key deliverables.
- Support team development through collaboration, knowledge sharing and mentoring.

Qualifications

Requirements

- 6+ years of experience in IAM, IT security, application integration, technology delivery or related field.

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- Good understanding of identity and authentication concepts, including SSO, OAuth 2.0, OIDC and SAML.
- Familiarization with corporate identity platforms such as Auth0, Okta, PingFederate or similar technologies.
- Proven ability to independently manage multiple initiatives, support deliverables and deliver consistent results.
- Strong stakeholder management, problem solving and decision making.
- A continuous improvement mentality with a keen interest in automation, AI and emerging technologies.
- Strong analytical ability, curiosity and ability to learn quickly and adapt to new technologies.
- Excellent communication, organization and collaboration skills.

Assets

- Experience with Auth0 or Okta client identity platforms and onboard or migration application initiatives.
- Exposure to workflow automation, script, low/no code solutions, or AI-powered productivity tools.
- Familiarity with tools such as ServiceNow, Jira, Confluence, Excel, Power Automation or similar platforms.
- Basic knowledge of application architectures, API authentication and cloud technologies.
- Experience in process improvements or technology transformation initiatives.
- Work experience in financial services or other regulated environments.
- Professional certification(s) related to information security or information risk management such as CRISC, CCSP, CISM, CISSP

Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- A total compensation program with competitive pay, bonuses and flexible benefits, plus commissions and stock where applicable.
- Managers who coach employees and help them find opportunities to develop.
- Ability to make a difference and have a lasting impact.
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- Flexible work/life balance options.
- Opportunities to do challenging work.
- Opportunities to assume progressively greater responsibilities.
- Opportunities to establish close relationships with clients.

Job Skills

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000192989 on the RBC careers portal.

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