Senior Manager, Digital Product

Requisition	R0000193061
Employer	Royal Trust Corporation of Canada
Canadian locations	Toronto (Ontario, Canada)
Primary address	600 QUEENS PLATE DR, TORONTO, ON M9W 0A4, Canada
Posted	November 24, 2026
Last day to apply	December 8, 2026
Posted deadline	December 9, 2026
Business area	WEALTH MANAGEMENT
Employment status	Regular
Work schedule	Full time · 37.5 h per week
Pay type	Salaried

The position

Wealth planning has proven to be a growth driver for WM Canada and RBC. Each planning conversation reveals more ways to serve clients, from insurance and real estate solutions to investment consolidation. As the primary owner of digital products, you will develop digital experiences that will allow our financial planning advisors and specialists to spend more time giving personalized advice.

Responsibilities

- Work with the Director of Heritage Planning Product Management to support the Digital Heritage Planning Portfolio products roadmap, including client discovery, financial planning and scenario modelling, client review and reporting, and closing of opportunities.
- Support the transition to multi-track wealth planning through super intelligence to enable teams of advisors and financial planning specialists to strengthen client/household relationships and provide proactive advice.
- Develop partnerships with business leaders across Family Office Services to understand current state challenges, prioritize business value and provide new capabilities.
- Continue to connect the digital ecosystem, including discovery tools, planning engines, CRM and insurance platforms.
- Assist the Director in managing suppliers, evaluating supplier roadmaps with technical rigour, challenge estimates and outputs.
- Work in agile delivery within a cross-functional team, partnering with business SMEs, Design, Technology, Data and AI teams. Champion AISDLC practices to accelerate delivery and increase quality.
- Identify success measures and use adoption and commercial value data to understand the impact and opportunities to continue to improve digital experiences.
- Report progress, risks and decisions to senior management through steering committees and operational reviews.

Qualifications

Requirements

- 5-7 years of experience in digital product management, offering digital experiences to advisors and/or customers
- Knowledge of financial planning experiences and capabilities, such as cash flow and scenario modelling
- A proven track record of delivering products end-to-end in an agile environment
- Hands-on experience defining or delivering AI-enabled capability, to drive productivity or business growth
- Strong business case skills, with the ability to link product decisions to measurable results
- A solid technical mastery, including comfort with APIs, integrations, data models and corporate architecture, so you can engage in a credible way with engineers and suppliers.
- Excellent skills in stakeholder management and communication, including the ability to explain complex technical and planning concepts to senior business leaders

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Assets

- Experience in heritage management
- RBC organizational awareness

Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- A total compensation program with competitive pay, bonuses and flexible benefits, plus commissions and stock where applicable.
- Managers who coach employees and help them find opportunities to develop.
- Ability to make a difference and have a lasting impact.
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- Flexible work/life balance options.
- Opportunities to do challenging work.
- Opportunities to assume progressively greater responsibilities.
- Access to a variety of job opportunities across business.

Job Skills

Client counselling, communication, critical thinking, client relationship management (CRM), decision-making, group problem solving, long-term planning, organizational change management, results-based management, solution development

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Compensation for this position (including salary and discretionary/variable payments) will be determined by factors, including but not limited to candidate's experience, skills, registration status, performance, individual goals, market conditions, and business needs.

Pay Range

The expected pay range for this position is

$110,000.00 - $160,000.00

The pay scale provided is that of the principal workplace mentioned in the Additional Employment Details section of this assignment. Pay scales may vary depending on location. If the assignment lists several locations, a recruiter can confirm the availability of the relevant role and pay scale for the additional locations listed. RBC supports pay transparency and we strive to ensure that all pay scales are competitive, fair and equitable.

You have the potential to win RBC's discretionary variable pay program, which gives you the opportunity to increase your total pay, provided that businesses meet their performance targets and achieve your individual goals.

Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000193061 on the RBC careers portal.

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