Senior Manager, CIAM Controls Assurance (Global Security)

Requisition	R0000193078
Employer	Royal Bank of Canada
Canadian locations	Toronto (Ontario, Canada)
Primary address	16 YORK ST, TORONTO, ON M5J 0E6, Canada
Posted	November 25, 2026
Last day to apply	December 30, 2026
Posted deadline	December 31, 2026
Business area	TECHNOLOGY AND OPERATIONS
Employment status	Regular
Work schedule	Full time · 37.5 h per week
Pay type	Salaried

The position

As a Senior Manager, CIAM Controls Assurance, you will help define, test and evidence Customer Identity and Access Management (CIAM) controls, collaborating directly with IAM application, engineering and audit teams and acting as trusted partner to help acquire and maintain compliance across their technology. The role will be key in coordination of control testing initiatives and collection of evidence for audits, regulatory inquiries and risk assessments, while keeping control and process documentation aligned to IT standards and best practices. Additionally, gap analysis and timely reporting will also be necessary to help management understand the current risk landscape against our CIAM controls, including identification for automation and innovation to drive efficiencies in our operations.

Responsibilities

- Support CIAM control testing for BAU, strategic and regulatory-triggered activities, including SOX / SOC1 and US regulatory programs.
- Coordinate the collection and analysis of evidence from internal audit investigations, external auditors, regulators and second-line partners, ensuring a consistent approach and maintaining a gold standard in all our deliveries.
- Maintain the mapping of CIAM controls and process models according to RBC IT standards, along with regulatory and industrial requirements.
- Strategy to support the ongoing monitoring and monitoring of gaps in CIAM control identification and cataloguing, in collaboration with technology owners on remediation pathways.
- Conduct a periodic review process and process inventories to confirm alignment with RBC IT standards and regulations, in line with controls
- Support issues management: self-identified issues, audit questions and findings related to IT risks followed up to closure.
- Analyse evidence and act as a trusted advisory to operational teams on appropriate responses to risk and regulatory inquiries
- Support reporting and trend analysis on compliance with controls and data-based RCIs and RCIs

Qualifications

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Requirements

- 5+ years in IT risk, controls, audit or compliance, including 2+ years in IAM or customer identity within financial services.
- Practical experience in testing and managing evidence for audits or regulators (e.g., SOX, SOC1, NIST).
- A good understanding of IAM controls and the concepts of authentication, access and privileged access.
- Undergraduate degree in computer science, information technology, cybersecurity or equivalent experience.

Assets

- Experience with US financial regulatory expectations (e.g. FRB, OCC).
- CISA, CRISC or CISSP certification.

Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- A total compensation program with competitive pay, bonuses and flexible benefits, plus commissions and stock where applicable.
- Managers who coach employees and help them find opportunities to develop.
- Capacity to make a difference and sustainable impact
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- Flexible work/life balance options
- Opportunities to do challenging work
- Opportunities for progressively fulfilling greater responsibilities
- Access to a variety of job opportunities across business

Job Skills

AI Agents, AI Security, AI Systems, Artificial Intelligence (AI), Confidentiality, Cyber Security Management, Decision-making, Detailed, Encryption Software, Group Problem Resolution, High Impact Communication, Information Security Management, Information Technology Security, Responsible AI, Secure AI, Strategic Thought

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000193078 on the RBC careers portal.

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