Analyst, North American Securities Lending Operations

Requisition	R0000193153
Employer	Royal Bank of Canada
Canadian locations	Toronto (Ontario, Canada)
Primary address	600 QUEENS PLATE DR, TORONTO, ON M9W 0A4, Canada
Posted	November 23, 2026
Last day to apply	December 6, 2026
Posted deadline	December 7, 2026
Business area	CAPITAL MARKETS
Employment status	Temporary
Work schedule	Full time · 37.5 h per week
Pay type	Salaried

The position

What is this opportunity?

In this role, you will provide support to the North American Securities Leding Desk and Backoffice by analyzing and instructing fixed-income and share-related reservations and resolving internal partner enquiries.

You will support the Business Unit in assuring optimal efficiency and effectiveness of Business Unit operations including mitigating risk, closing training/processing gaps, and supporting the implementation and enhancement of transaction booking. In addition, you will work in conjunction with key business partners and staff to provide the department with ongoing functional expertise, recommending changes/enhancements and by providing in depth workplace testing/piloting prior to implementing changes. All responsibilities carried out in accordance with Code of Conduct, RBC Values and Guiding Principles ensuring adherence to Privacy Principles.

Please note that this role is of 12 months fixed duration.

Responsibilities

- In the field and resolve escalations related to internal reconciliation of cash and positions through various means, and provide a disciplined approach, using the company's tools and best practices, to provide support/orientation to the Operations Unit.
- Examine gaps between trends, gaps and efficiency gains, providing accurate and timely feedback, including recommendations on process improvement.
- Monitor and analyze various daily and weekly reports and statistics to ensure accuracy, timeliness and consistency of processing.
- Considered an expert on issues related to the surveys of payments by transfer and other electronic and manual payment processes.
- Establish and maintain strong working relationships with service partners who provide assistance and advice, when needed.
- Adapt to the changing business environment demonstrating a sense of urgency to deliver quality service within established time frames in high profile setting.
- Ensure continuous improvement by identifying gaps/efficiency
- Investigate and resolve breaks/discrepancies within cut-off timelines.
- To address older or high-value exceptions and coordinate with internal/external stakeholders for resolution.
- Prepare reconciliation reports and follow internal controls and regulatory standards.
- Settlement of US Fixed Income Products for business lines based in Canada and The U.S.
- Taking charge of inquiries, meeting commitments to colleagues and partners in the front-line business sector

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- Assist teams in multiple securities lending operations to complete and cover operations.
- Gain expert organizational knowledge and deep understanding of securities settlements operational environment.
- Apply experienced experience and knowledge, skills and practices to perform various tasks.
- Work closely with securities lending team managers to cross-train, provide additional resource support and act as SME across multiple settlements teams in a variety of scenarios.
- Develop, implement and maintain business solutions based on the results of business analysis to improve the effectiveness and efficiency of the organization.

Qualifications

Must-have's

- Excellent customer service skills
- Follow climbing protocols strictly
- Good organizational and interpersonal skills, tact and diplomacy
- Computer Science Knowledge – Intermediate MS Office skills.
- Ability to take into account organizational change at the individual and team level
- High level of problem solving
- Inquisitive mindset
- Consistent Achievement & Motivation
- Teamwork and Co-Operation

Nice-to-have's

- Bilingual in English and French
- Degree educated or equivalent

Pay and benefits

RBC teams aim to grow by working together, thinking ahead and giving dependable advice that helps clients and communities prosper. They support one another, develop their potential and strive for outcomes that benefit the communities they serve as well as the bank.

- Managers who coach employees and help them find opportunities to develop.
- Join a collaborative team that works at a high standard and looks for new ways to improve.
- Opportunities to do challenging work
- Flexible work/life balance options

Job Skills

Adaptability, Collaboration, Critical Thought, Customer Service, Decision-making, Operational Delivery, Payment Processing, Problem Resolution, Processing, Time Management

RBC accepts applications until 11:59 p.m. on the day before the posted deadline.

Our Employment Opportunities

RBC works as One RBC and follows five shared values: putting clients first, integrity, collaboration, respect and excellence. As one of the world’s largest and most successful banks, it sees inclusion and different perspectives as important to continued growth. RBC supports staff in doing their best work, working together, innovating and developing professionally. Its policies and programs foster respect, belonging and opportunities for everyone to create value for clients and communities.

Talent community

People who join RBC’s talent community can receive new postings, career advice and recruitment event updates tailored to their interests.

RBC’s careers portal shares information about career paths and how its teams contribute to client and community well-being.

RBC is accepting applications for an existing vacancy. Qualified applicants may hear from the recruitment team for a more detailed review of their résumé.

Search for requisition R0000193153 on the RBC careers portal.

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